



## PAINTING & TOUCH-UP SERVICES

### Sub-Contracting with Referral Fee Incentives:

Move-Out Makeovers is a new business formed by two friends, Erika and Tamara specialising in premium painting and cosmetic touch-ups for rental properties across Logan City and surrounding areas.

We offer Subcontracting services to enhance your end of lease cleaning or removal packages, offering clients a seamless, stress-free moving experience with homes that are flawlessly finished and move-in ready.

### Our Services

Move-Out Makeovers: Precision Painting & Cosmetic Repairs for Rented Properties Offers:

- Precision Painting
- Expert touch-ups for scuffs and holes (up to 100 m<sup>2</sup>), precise colour matching, and specialty finishes (e.g., wood grain, maple, pearl). Delivered by a 20-year automotive refinishing specialist. Includes masking and drying for a clean, professional result.
- Cosmetic Repairs - all surfaces.
- Wall patching, skirtings, doors, aluminium joinery fixes for frames, doors balcony Frames.

Contact Erika or Tam,  
Email: [bookme@move-out-makeovers.com](mailto:bookme@move-out-makeovers.com)  
SMS: 0478 606 498

Partner With Move-Out Makeovers Today  
Offer high-quality, hassle-free painting and repair services with zero admin burden.  
Let us do the work—while you earn a tidy margin and keep your clients happy.

### How to Book Move-Out Makeovers

Our easy online booking system eliminates the need for quotes or back-and-forth calls.

1. Choose a Time Slot
2. Visit [www.move-out-makeovers.com/book-now](http://www.move-out-makeovers.com/book-now) to select a 4-hour slot (7 AM–7 PM, Mon–Fri). Each booking covers one home including up to 100 m<sup>2</sup> of painting, 5 wall patches, and joinery fixes.
3. Instant confirmation upon payment.
4. Pay in Advance, know what the cost is and forward the costs in your quotation and system.
5. No stress, if you don't use a booking for a particular job, just assign it to the next one as a partnered business.

• Flat rate: per home (hrs in labour + materials/travel).

Payment via secure Stripe or PayPal portal confirms your slot and allows prompt client invoicing (suggested rate: \$455–\$515).

• Flat rate: \$560 per home (7 hrs labour + materials/travel).

Payment via secure Stripe or PayPal portal confirms your slot and allows prompt client invoicing (suggested rate: \$760–\$800).

1. Send Job Details to Erika
2. Email: [bookme@move-out-makeovers.com](mailto:bookme@move-out-makeovers.com)
3. Include:

• Brief Description (e.g., 80 m<sup>2</sup> living room, White, 3 wall patches, 2 black door frame repair, 1 resin table top chip)...

• Photos (1–2 images each of walls, scuffs, chips, and joinery)

• Access Notes (e.g., locked gates, key pickup, low-VOC paint preference)

### Coordinate with Bond Clean

1. We can work before, during or after your bond cleaning. Post-clean jobs are finished to a high standard—walls and joinery left spotless and move-in ready.
2. Coordinate via the booking system to align manage your schedule.
3. Confirmation – You'll receive confirmation within 24 hours.
- 4.

*Erika will arrive with all materials and tools prepared, so you can relax knowing the job will be completed on time.*



# Refund Policy for Partnered Commission Bookings

Effective Date: 30 July 2025

# Referral Commissions

Move Out Makeovers is a new, sole trader business in Logan City, Queensland, offering cosmetic painting and touch-ups for rental properties. We partner with bond cleaners and agencies, subcontracting at a flat rate (labour at \$55/hr + materials/travel) for bundled services.

We comply with QBCC guidelines for unlicensed work under \$3,300, providing up to 100 m<sup>2</sup> of wall touch-ups, 8 patches, and aluminium joinery fixes. Services are senior-safe, Infection Control Certified, and backed by a National Police Check.

This policy applies to commission-based bookings where partners handle client payment and book schedules, via our online system.

## 1. No Monetary Refunds (Completed Services)

- No refunds for completed or in-progress services.
- All bookings are final upon payment via Stripe/PayPal.
- Referral commissions are non-refundable once a booking is made.

## 2. Rework (Within Scope Only)

- If an issue is found (e.g., missed patch, scuff), notify us within 7 days via email and include 2–3 photos.
- Rework will be completed within 3–5 business days, limited to original scope of works.
- Does not cover post-cleaning damage or unrelated issues and or full paint out, touch up only.
- If we work after bond clean, we ensure a high-finish result.

## 3. Deferrals

- Email us at least 48 hours in advance to defer bookings.
- We'll reschedule within our 7 AM–7 PM, Mon–Fri window.
- No refunds for deferrals; payments remain valid.
- If we defer, you receive priority rescheduling.

## 4. Cancellations

- 48+ hrs notice: defer or receive credit.
- Under a 48 hrs notice: 50% cancellation fee applies.
- No-shows/post-start: no refund, credit, or deferral.

## 5. Timing with Bond Cleans

- We can work before, during, or after bond cleaning.
- If after, we ensure walls and joinery are clean and inspection-ready.

## 6. Legal Rights

- This policy does not override your ACL rights.
- For major failures (unsafe or non-compliant work), legal remedies may apply.
- Minor issues will be reworked per Section 2.

## 7. Policy Changes

Updates will be posted at [move-out-makeovers.com](https://move-out-makeovers.com)

8. Contact-For all booking, rework, or cancellation requests, contact us via email only to ensure secure records.

Thank you for partnering with Move Out Makeovers.